

**HARRIS COUNTY MUD No. 71**  
**ELECTRONIC PAYMENT OPTIONS ARE AVAILABLE**  
**EFFECTIVE MAY 5, 2008!**

Effective May 5, 2008, your water bill can be paid using one of the following new automated payment options:

» **VIA CREDIT CARD**

- Log on to a secure website to pay your water bill by credit card by logging onto: <http://www.paymyutilitybill.com>.
- Enter 15 digit account number exactly as it is printed on your water bill (00000-0000000000) and enter amount to be paid.
- Website will validate the District Name, based on entered account number, and will ask if you want to make payment to Harris County MUD No. 71.
- Confirm that the "District Name" and "Payment Amount" is correct and you will be prompted to enter your Visa or MasterCard credit card and billing information. Click "Complete Payment" button and payment is processed.
- You will receive a confirmation receipt that contains a unique confirmation number once payment is processed and accepted.  
Please note that a confirmation number will not be given for declined transactions.
- Customer pays 5% per transaction to the internet service provider.\*  
(Example: \$60.00 water bill x 5% transaction fee = \$63.00 charge to credit card.)

» **WESTERN UNION CONVENIENCE PAY**

- Customer can pay water bill at select HEB, Kroger or other Western Union Convenience pay locations. Cash, check and money order are accepted forms of payment at these locations.
- Western Union Convenience pay locations can only accept payment using the properly formatted 15 digit account number water bill coupon.
- You must have the payment coupon present when paying at select HEB, Kroger or other Western Union Convenience pay locations. (coupon is attached with water bill)
- Customer is issued a receipt for payment which contains store location, Western Union employee name, customer's 15 digit account number, date paid and amount paid.
- Customer pays \$1.00 per transaction fee to service provider.\*  
(Example: \$60.00 water bill + \$1.00 transaction fee = \$61.00 payment.)

» **CHECK BY PHONE**

- Contact the Telephone Payment Center  
Phone: 713-881-0675  
Hours: 9:00 am – 4:00 pm CST; Monday through Friday excluding bank holidays
- Customer must provide District Name, entire 15 digit account number, amount to be paid and banking information.
- Customer will be given confirmation number to verify authorization of the transaction and will be mailed a written notification within 3 business days of the transaction.
- Customer pays \$3.95 per transaction to the service provider.\*  
(Example: \$60.00 water bill + \$3.95 transaction fee = \$63.95 payment.)
- Telephone Payment Center does not have access to customer water bill information.

» **ONLINE CHECK PAYMENTS**

- Customer initiates on-line check payment through their internet bill payment provider.
- Customer provides the bill payment Provider the District Name, 15 digit account number, settlement date and payment amount.
- Payments may not post immediately. Please check with your bank for more information.
- Customer pays \$0.00 per transaction to the service provider.\*  
(Example: \$60.00 water bill + \$0.00 transaction fee = \$60.00 payment.)

Electronic payment options will be reported to the operating company, Regional Water Corporation, no later than 10:00 am on the following business day, excluding holidays (except for Online check payments and please check with your bank for more information). Please contact Regional Water regarding your electronic payment questions at 281-897-9100.

**\*Transaction fee amounts are set and paid by the customer directly to the service provider. Harris County MUD No. 71 and/or Regional Water Corporation does not receive any portion of the transaction fee amount paid by the customer to the service provider.**

Customers can continue to pay their water bill by mailing their payment to:

Harris County MUD No. 71  
P O Box 690406  
Houston, TX 77269-0406

OR, Customers can continue to pay their water bill in person between the hours of 8:00 am – 4:30 pm; Monday – Friday:

Regional Water Corporation  
12841 Jones Road Suite 110  
Houston, TX 77070